

LUG Con 2026 Crew Program

Thank you for your interest in joining the LUG Con Crew and helping us run the Con!

Our Crew members are the heart of the convention. Whether you're supporting daily operations or hosting unforgettable events, your time and energy directly shape the LUG Con experience.

Who Are LUG Con Crew?

LUG Con Crew are members of the community who share their time and talents to help run the Con. Crew members fall into two categories:

Operations Team

The Operations Team supports the core functions of the convention, including:

- Registration
- Game Library
- Prize Wall
- Runner / General Support
- Physical Setup & Teardown
- Station Support

Event Hosts

Event Hosts are responsible for running scheduled programming such as:

- Open demos
- Learn-to-play sessions
- Tournaments
- Organized play events

Event Hosts may select from pre-planned LUG Con events and/or propose their own event ideas. All events must be reviewed and approved by the LUG Con team prior to being added to the official schedule.

How It Works

Volunteer Commitment Options

FULL CREW MEMBER - completes **16 total hours** (four 4-hr shifts over the course of the Con)

Full Crew Members receive:

- 4-Day LUG Con Badge
- Official LUG Con Crew Shirt (yours to keep!)
- Parking Pass valid for free parking during the convention
- Access to the Lounge with light snacks and drinks on work days

If you pre-purchase a 4-day badge before getting scheduled, you may request a refund of your purchased badge if you are scheduled for the required 16 hours.

DAY CREW MEMBER - completes **at least one 4-hr shift in one day**

Day Crew Members receive:

- One Day LUG Con Badge for the same day
- Access to the Lounge with light snacks and drinks on that day

Day contribution is a great option for those who cannot commit to four shifts but still want to contribute to LUG Con.

Shift Schedule

All volunteer time is scheduled in four-hour blocks:

- 9:00 AM – 1:00 PM
- 1:00 PM – 5:00 PM
- 5:00 PM – 9:00 PM
- Late Night Half Shift: 9:00 PM – 11:00 PM (if needed)

Four standard shifts equal the 16-hour Full Crew requirement.

Volunteers should NOT work **more than two shifts in any single day**.

Partial or Short-Term Help

If you are unable to commit to a full four-hour shift but still wish to assist for an hour or two, please email info@lugcon.com to express your interest.

In order to preserve a consistent experience for both attendees and volunteers, we are primarily seeking volunteers who can commit to a day or full schedule. However, we value and appreciate any willingness to support LUG Con. Short-term help may be placed on a waitlist and contacted closer to the Con once scheduling has been solidified.

Event Host Expectations

Those interested in being Event Hosts may either select from pre-determined LUG Con events or propose their own event concepts. Proposed events must be reviewed and approved prior to being added to the official schedule.

Event Hosts are responsible for creating a positive, organized, and engaging experience for participants and are expected to actively support the success of their event.

Event Hosts are responsible for:

- Learning their game(s)
- Designing the structure of their event
- Coordinating details with the LUG Con team
- Sourcing materials, where necessary (or coordinating with the LUG Con team)
- Running their event professionally and on time
- Assisting with marketing and promoting their event, especially for events requiring sign-ups
- Distributing prize tickets, promotional items, or other rewards associated with LUG Con programming

Event formats may include all manner of events such as casual demos, structured learn-to-plays, or competitive tournaments. We are seeking to fill a variety of game categories and event types, and welcome your ideas.

Event Host Hours

Event Host shifts do not need to be back-to-back. Hours are based on the official event schedule.

To qualify for a four-day badge, Event Hosts must complete a total of **16 scheduled event hours** across the convention.

Only scheduled event time counts toward volunteer hours. Setup and teardown are not included unless prior exceptions are approved due to extensive setup needs.

*See the How To: Host Events Guide for full details.

Policies & Expectations

While Crew Members are not employees or formal volunteers, they play a vital role in representing LUG Con and helping the convention run smoothly.

Volunteers are expected to:

- Arrive **30 minutes prior** to their scheduled shift to allow for orientation, instruction, and any role updates (this time does not count toward volunteer hours)
- Commit to their selected shifts by the designated deadline
- Monitor consistently for safety and effective operations, ensuring a positive experience for all attendees
- Embody the professionalism, positivity, and helpfulness that define the LUG Con community, and represent LUG Con to our attendees and partners.

Crew working back-to-back shifts will be provided a break between shifts.

We understand that circumstances can change. If something arises that affects your availability, please contact us as soon as possible so we can adjust accordingly.

Repeated late cancellations, no-shows, or failure to fulfill committed shifts may result in benefits being reduced or revoked.

How to Sign Up

Step 1: Submit the Crew Application

The LUG Con Crew Application will be available on **lugcon.com** and is expected to open in the spring. As part of the application, Members will:

- Select whether they wish to serve as an Operations Team member or Event Host
- Indicate how much time they are willing to commit and availability
- Submit any scheduling or role requests:
 - Operations Team members may request specific roles. Please note that all roles are requests and may be adjusted based on convention needs.
 - Event Host applicants may submit ideas for events they would like to run or participate in hosting.
 - Note: You are welcome to contribute both operational support and events.

Step 2: Approval & Scheduling

Your application will be reviewed by our team to match your contribution interest and availability to our needs. Once approved:

- Operations Team members will be able to select their shifts
- Event Hosts will be contacted to finalize their event details

Submitted shifts/events should be considered requests. Each will be reviewed and approved by the LUG Con team.

A NOTE ABOUT THE WAITLIST

If your submitted availability or preferences do not match our needs, you may be placed on our waitlist. Waitlisted applications will be held in reserve up until Sept 30, and may be called on at any time until then as needs open up. If you are not willing or interested in being on the waitlist, please indicate so on your application.

Step 3: Role/Events Approval

- Operations Crew may be assigned to different roles within your selected shifts and submitted availability based on needs. If you have any concerns regarding your assignments, please email the Event Coordinator.
- Event submissions will be reviewed. You may be contacted to clarify details regarding your event before approval.
If approved, it will be added to the schedule and made available for sign ups, at which point, you can begin promoting sign ups. Remember to tag us in any posts!

The event schedule and operational shift commitments will be finalized in August. After this deadline, volunteer commitments are expected to remain firm. Changes made after this point may impact benefits.

Additional information and logistics will be provided in the months leading up to the event. Please be sure to keep an eye out for communications.

At any time if you have any questions, please contact info@lugcon.com.

Our Thanks

LUG Con is built on community, passion, and teamwork. Every Crew Member plays a vital role in making this convention possible, and we are truly grateful for your time, energy, and commitment.